



VM Tarm a/s

Tværevej 25
DK-6880 Tarm
Tel.: +45 97 37 16 44
info@vmtarm.dk
www.vmtarm.dk

Customer claim report

This customer claim report must accompany the part for processing of the claim.

All parts that are subject to customer claims must be sent to:
VM Tarm a/s, Tværevej 25, DK-6880 Tarm.

The following information must be added and submitted with the defective part.

Customer claim number: _____

Manufacturing number: _____

Company name: _____

Item number: _____ Description: _____

First date of registration: _____

Registration number: _____

Reason for the customer claim: _____

It is important to include all of the aforementioned information since otherwise the part will be returned for the customer's account.

Photographic documentation must be sent to service@vmtarm.dk. Include the customer claim number in the subject field.

For defective EBS and shafts, a defect printout from EBS must be included.